



Refund Policy

Policy Type: Administrative

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Approver: KDSC Executive

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THE FOLLOWING APPLIES TO ALL PLAYERS.

Registration

KDSC members can register online under the Member tab on the home page. New KDSC members will need to create an account using instructions as found under the Registration tab. Once the account has been created, the registration process can be completed on-line.

Payment of Registration Fees-House League and Development/Competitive:

- Full payment for registration may be made on-line during the on-line registration process.
- Every player is responsible for their own registration and payment of fees.

All Refunds are:

- Subject to a \$35.00 administrative fee.
- Must be made in writing, by email, or on-line and clearly indicate the reason for the withdrawal. This can be made to club@kemptvillesoccer.com.
- Refund requests made over the phone or through leaving a voice mail will not be accepted.
- Do not ask a coach, a manager or other volunteer to pass on verbal requests on behalf of a player to the Club, as they will not be accepted.

Full Refunds (less the \$35.00 administration fee):

- Will be processed for requests prior to the start of the program.

Partial Refunds (less the \$35.00 administration fee):

- Will be processed for requests made between the first two weeks of the program.
- Where a player suffers a season-ending injury, attested to by the attending health care provider prior to July 01st:
 - The refund will be prorated by the number of games up to the time of the injury, less any fees paid to leagues or governing soccer bodies.

Refunds WILL NOT be processed under the following situations:

- Written requests received after the start of the program.
- Development/Competitive players withdrawing after they have been offered and accepted a team roster position, **NO EXCEPTIONS.**
- Where a player transfers to another Club after KDSC has registered the player with the governing soccer organizations, **NO EXCEPTIONS.**
- Where a player has been disciplined by one of the governing soccer organizations or the Club or has outstanding debts to the Club.

All other refund requests will be assessed on merit Outstanding Fines.

A player **WILL NOT** be registered for the respective program/league if there are any outstanding fines; or outstanding fees are not addressed or have planned for payment with the Club, **NO EXCEPTIONS.**